

Terms and Conditions for Master Tutor Tutoring Services

Welcome to Master Tutor! By accessing or using our website and services, you agree to abide by the following terms and conditions. If you do not agree with these terms, please refrain from using our services.

1. Acceptance of Terms

By utilizing our online tutoring services, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

2. Tutoring Services

Master Tutor provides personalised tutoring services via online platforms. The specific tutoring plans and prices are detailed on our website.

3. Payment Terms

3.1 Payment

All payments for selected tutoring plans must be made in full at the time of selection. Please note that no cancellation will be available and no refunds will be issued under any circumstances once a plan has been selected.

3.2 Program fees

The monthly cost is for the 12-week program (recurring payments every month) and this fee covers 2 x Weekly tutoring sessions, Instructional materials, Progress assessments and Personalized learning plans.

3.3 Additional Services

If additional time is required beyond the initial 12 weeks, extended program options are available at an additional cost.

4. Lesson Scheduling and Cancellation

4.1 Scheduling Lessons

Once your tutoring plan is selected and payment is completed, lessons will be scheduled according to the availability provided by your selected tutor(s).

4.2 Cancellation and Rescheduling of Individual Lessons

Each student is permitted to cancel or reschedule **one lesson per month** without penalty, provided that at least '**48 hours**' notice is given. Additional cancellations or rescheduling requests within the same month may not be accommodated, and the lesson may be forfeited without refund.

4.3 Instructor Cancellations

In the event that a tutor needs to cancel a session, we will notify you as soon as possible and work to reschedule the lesson at a mutually convenient time.

5. Program Duration & Results

5.1 Estimated Time Frame

The program aims to enhance students' proficiency within a 12-week period. This timeframe is based on typical progress patterns.

5.2 Individual Progress

We recognize that each student learns at their own pace. Some students may achieve their goals sooner, while others may require additional time beyond the 12 weeks to fully grasp the material.

5.3 No Guaranteed Results

While we are committed to each student's success, we cannot guarantee specific results within the 12-week timeframe. Progress depends on individual effort, attendance, and engagement with the program.

6. Responsibilities of Students

Students are expected to prepare for each lesson, be present with their cameras switched on and punctual at the scheduled time (**5 mins before the lesson starts**), complete all homework assignments provided and treat tutors with respect and professionalism. The effectiveness of the program is significantly influenced by the student's effort and engagement. Students should communicate openly about any challenges they face so that we can provide the necessary support.

7. Changes to Terms

Master Tutor reserves the right to update or alter these Terms at any time. Changes will be posted on this page with an updated effective date. Your continued use of the services constitutes acceptance of those changes.

8. Disclaimer

8.1 Limitation of Liability

Master Tutor is not liable for any specific academic outcomes not achieved within the program duration.

8.2 No Warranties

We do not guarantee that participation in the program will result in improved grades or test scores.

9. Agreement & Acceptance

By enrolling in the Program, you agree to these Terms and Conditions.

10. Contact Information

If you have any questions or concerns regarding these Terms and Conditions, please contact us at:

jalpamastertutor@gmail.com

Thank you for choosing Master Tutor. We look forward to helping you achieve your educational goals!